



SANTA'S

Residential Maintenance Contract

Santa's has been serving customers throughout the Delaware Valley for over 30 years. Our qualified staff is available to assist you with concerns regarding your heating and cooling system(s). It has been proven that regular preventive maintenance will allow your system(s) to run efficiently. Our service/maintenance contract is designed to keep your system operating effectively.

Our company also offers solutions to your indoor air quality concerns such as installation of media, electronic air cleaners and humidifiers.

— OPTION A — Maintenance Only

Includes 2 service inspections per contract year – 1 heating/1 cooling. Parts and repair labor are billed on a time and material basis. A 10% discount on repair parts applies. The discounted hourly rate is \$108 (one hour minimum). The overtime hourly rate of \$158 (one hour minimum) applies to night, weekend and holiday emergency calls.

— OPTION B — Maintenance with Repair Labor

Includes 2 service inspections per contract year – 1 heating/1 cooling. All labor to repair or replace parts, with the exception of coils, compressors, heat exchangers, TVX, and thermostats, is included. A 10% discount on repair parts will apply. Includes night, weekend and holiday emergency labor.

— OPTION C — Full Service and Maintenance

Includes 2 service inspections per contract year – 1 heating/1 cooling. All replacement parts and repair labor is included with the exception of coils, compressors, heat exchangers, TXV, and thermostats. Includes night, weekend and holiday emergency labor.

Non-contract customers rate: \$152 per hour (one hour minimum) \$228 per hour overtime (one hour minimum)

For homes with 1 heating/1 cooling system the following rates apply:

Option A: \$250___ Option B: \$375___ Option C: \$570___

For homes with 2 heating/2 cooling systems the following rates apply:

Option A2: \$380___ Option B2: \$525___ Option C2: \$698___

New customers, Option B & Option C, available after purchase and completion of Option A for 1 contract period.

Parts, as referred to in each option, do not include media filters, refrigerant, humidifier water panels, UV bulbs, motorized dampers, and thermostats.

Refrigerant leak checks and repairs will be billed on a time and material basis regardless of option purchased.

Humidifier water panels, media air filters, and electronic air cleaner cleanings are an additional charge.

Overtime rates are charged Monday through Friday after 4:00 p.m., weekends and holidays.

All contracts are non-refundable.

Name _____

Visa / Mastercard / American Express

Address _____

Card # _____

Phone # _____

Exp. Date _____ CVC _____

PLEASE RETAIN ONE COPY FOR YOUR RECORDS AND RETURN ONE COPY WITH PAYMENT IN THE ENCLOSED ENVELOPE.

Thank you for choosing Santa's Heating and Air Conditioning, Inc. for your heating and cooling needs. Questions? Call us.